

Quayside Building, Shop no 3, Main Road
Simon's Town
Cape Town
7975
South Africa



Apex Shark Expeditions COVID-19 Risk Mitigation Plan

Apex Shark Expeditions is fully committed to implement the following procedures to reduce the potential for COVID-19 infection amongst staff and guests whilst operating our trips (this includes whilst on our property, in our vehicles and on our vessels).

Summary

1. Regular hand washing and sanitizing required by staff and guests
2. Masks required by staff and guests
3. Social distancing requirements maintained
4. Increased workplace sanitization procedures – including Apex Office, vehicles and vessels
5. Guests encouraged to bring own equipment if possible
6. Guests to receive appropriately cleaned and disinfected equipment
7. Each piece of equipment to be used only once per day
8. No sharing of any equipment or related items (eg: snorkels, towels, mugs etc.)
9. Group size limited to 12 guests per time slot, and only one vessel will be operated per time slot
10. Guests displaying symptoms of COVID-19 will be asked to rebook or cancel their booking

Staff

- Apex Shark Expeditions staff have been trained and briefed as to the signs and symptoms of Covid-19, how the virus spreads and what measures can be taken to lower the risk of spreading and contracting the virus.
- Staff's temperature is screened prior to entering the Apex premises. Any staff member who fails the screening process will self-quarantine for 14 days.
- Staff will be required to sanitize their hands prior to entering the Apex premises and prior to entering or operating any vehicle or vessel owned by Apex. This action will be repeated regularly throughout the day and between any guest interactions that may require touching the same surface.
- Staff will wear face masks/ shields and are trained on how to correctly use and wear them.
- Staff have been instructed to not have any physical contact with each other or with any guest unless absolutely necessary. In the event that physical contact is necessary, staff will sanitize themselves before and immediately after contact and request that the client sanitize their hands as well (either hand washing with hot soapy water, or with supplied sanitizer).

Guests

- Guests who have one or more signs or symptoms of Covid-19 should refrain from booking trips with us until two weeks after their symptoms have subsided.
- Guests who have already booked and subsequently develop symptoms should contact Apex Shark Expeditions to rebook or discuss other options.

Quayside Building, Shop no 3, Main Road
Simon's Town
Cape Town
7975
South Africa



- Guests who arrive at our office showing signs of COVID-19 will be asked to rebook for a later date, in accordance with symptoms as detailed by the World Health Organization (further referred to as WHO).
- Guests will be encouraged to bring their own wetsuits and snorkeling equipment if they are able to.
- Guests will be encouraged to bring their own towels.
- Guests will be required to arrive at our premises wearing a suitable face mask.
- Guests will be required to utilize hand sanitizer as provided by a staff member before entering the Apex premises, which will also be made available for use throughout the Apex Office.
- Guests will be required to sanitize their hands prior to signing in, handling the card machine for payments, utilizing the refreshment station or perusing items for sale within the Apex Office.
- Guests will be required to wear their masks until they have been allocated a wetsuit and mask and are about to get into the water. This includes throughout the preparation process, vehicle transport and boat ride. They will be required to replace their mask once back on board after their dive, besides when needing to drink.
- Guests will be given a thorough briefing that includes COVID-19 risk mitigation prior to boarding the Apex Shark Expedition vessel.

Apex Office

- All surfaces, door handles and any other frequently used or touched item is sanitized at the beginning and close of each business day. Items include but are not limited to pens used to sign indemnity forms, key pads on remotes and card payment machines. Cling wrap will be provided to cover the keypad for the card machine for each use.
- All communal cutlery and crockery will be washed with appropriate dishwashing soap.
- Soap and sanitizer are provided in restrooms.
- Hand sanitizer and paper tissues will be made available in every room.
- Magazines and books previously made available for guests to peruse whilst waiting will be removed from the Apex Office.
- Information posters are displayed throughout the Apex Office promoting COVID-19 awareness and hygiene regulations as proposed by WHO.
- Buff's (multi-functional scarfs) and masks will be available for purchase at our Apex Office. These items serve as comfortable, reusable and simple to cover both the mouth and nose.
- Opening hours will be reduced to limit the number of people on site at any one time.
- Windows and doors on site will remain open to ensure maximum fresh air movement.

Quayside Building, Shop no 3, Main Road
Simon's Town
Cape Town
7975
South Africa



Vehicles and Vessels

- All surfaces and frequently touched areas will be sanitized before any client enters a vehicle or vessel, as well as after every excursion. These include but are not limited to areas such as the steering wheel, gear stick, handbrake, door handles, window buttons and seatbelt locks in vehicles, as well as the steering console and the dive gear on the vessel.
- Hand sanitizer will be made available in vehicles and on vessels.
- All items utilized by guests on board will be appropriately sanitized and cleaned by the Skipper between excursions.
- Handling of any necessary equipment on board will be carried out by the Skipper and crew and not by guests.

Equipment

- Masks and snorkels will be disinfected in bleach solution (WHO recommends 1:100 ratio) for 30min, rinse in fresh water and dry before every use.
- Upon removal of Wetsuits, booties, gloves, masks and snorkels on the Apex vessel, all items will immediately be put into a disinfectant solution and soaked for 30 minutes, after which the Skipper/ crew will remove and rinse each item with fresh water.
- Wetsuits to soak in Steramine/Envirocide/ Simple Green or which product we choose for 30min, rinsed in fresh water and dry before every use.
- Staff will remove all equipment and hang it up to dry.
- Each piece of equipment will only be used once per day.
- Each guest will receive equipment that has been thoroughly disinfected and rinsed.
- Guests will not be allowed to share any equipment or towels that belong to Apex Shark Expeditions.

Activity

- We will only be operating one vessel per time slot.
- These limitations will be in effect to reduce the number of people on our property at any given point in time, as well as allow for more space amongst guests whilst in our vehicles and on our vessels.

Quayside Building, Shop no 3, Main Road
Simon's Town
Cape Town
7975
South Africa



Notes

- Mask wearing and social distancing regulations will be adhered to in accordance with WHO and government recommendations. If these regulations are relaxed the rest of the protocol will remain valid and in place.
- Sanitizer refers to medical grade alcohol based sanitizer.
- Sanitize refers to either hand washing with hot soapy water for at least 20 seconds, or using the provided alcohol based sanitizer.
- We are in the process of perusing digitally based indemnity options.

Please contact Apex Shark Expeditions at apexmarketing@mweb.co.za for any further queries or clarifications. We are also happy to redirect you to further COVID-19 related resources if necessary.